For questions regarding continuing education visit the CE booth at LeadingAge Illinois registration outside of Hall A in the Convention Center Lobby on the lower level or email meetingservices@leadingageil.org for more information.

**ACTIVITY PROFESSIONALS**

LeadingAge Illinois has requested approval for clock hours for activity professionals through the National Certification Council of Activity Professionals.

**CERTIFIED AGING SERVICES PROFESSIONALS (CASP)**

Graduates of the Certified Aging Services Professionals (CASP) Program may use continuing education credits earned at this meeting towards their CASP recertification.

**CERTIFIED DIETARY MANAGERS**

LeadingAge Illinois has requested approval for general clock hours. The certification number is mandatory for clock hour approval and will allow us to submit your earned hours to the ANFP. Please stop by the CE Counter at the LeadingAge Illinois Registration Center to give us your ANFP number if you have not already done so.

**CERTIFIED MARKETING PROFESSIONALS**

Attending sessions that advance the skills and knowledge of Certified Marketing Professionals (CMP) at the convention can be used toward the continuing education credit requirements for renewal of your certification.

**HUMAN RESOURCE PROFESSIONALS**

The following activities/sessions have been submitted to the HR Certification Institute for Review for general recertification credit. For more information about certification or recertification, please visit the HRCI homepage at www.hrci.org.

Convention attendees seeking HR Certification Institute credit can only do so by attending the following sessions:

<table>
<thead>
<tr>
<th>Session</th>
<th>Title</th>
<th>Date</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>55A</td>
<td>Staffing Best Practices for High Quality Care &amp; Lower Costs</td>
<td>Wednesday, April 29</td>
<td>7:30 – 8:30 a.m.</td>
</tr>
<tr>
<td>56B</td>
<td>Managing Soft Skills</td>
<td>Wednesday, April 29</td>
<td>8:45 – 10:15 a.m.</td>
</tr>
<tr>
<td>57C</td>
<td>Staffing Issues in Long Term Care</td>
<td>Wednesday, April 29</td>
<td>2:15 – 3:15 p.m.</td>
</tr>
<tr>
<td>58D</td>
<td>Turnover and Absenteeism in Long Term Care</td>
<td>Wednesday, April 29</td>
<td>3:30 – 4:30 p.m.</td>
</tr>
<tr>
<td>59E</td>
<td>Developing a Safety Culture</td>
<td>Thursday, April 30</td>
<td>7:30 – 8:30 a.m.</td>
</tr>
<tr>
<td>61G</td>
<td>Minimizing the Risk of Employee Legal Claims and Union Organizing</td>
<td>Thursday, April 30</td>
<td>2:15 – 3:45 p.m.</td>
</tr>
<tr>
<td>62H</td>
<td>Employee Engagement Strategies to Increase Operational Efficiency in Senior Living</td>
<td>Thursday, April 30</td>
<td>4:00 – 5:30 p.m.</td>
</tr>
<tr>
<td>63I</td>
<td>Experiential Learning - Walking in Your Clients’ Shoes</td>
<td>Friday, May 1</td>
<td>7:30 – 8:30 a.m.</td>
</tr>
<tr>
<td>64J</td>
<td>Recruiting, Interviewing, and Evaluating Excellent Employees</td>
<td>Friday, May 1</td>
<td>8:45 – 10:15 a.m.</td>
</tr>
<tr>
<td>65K</td>
<td>The Wage and Hour Quagmire and How To Avoid Its Traps</td>
<td>Friday, May 1</td>
<td>10:30 a.m. – 12:00 p.m.</td>
</tr>
</tbody>
</table>

**LICENSED CLINICAL SOCIAL WORKERS/LICENSED SOCIAL WORKERS**

LeadingAge Illinois is an approved sponsor of continuing education credit through the Illinois Department of Financial and Professional Regulation for licensed clinical social workers/licensed social workers. License #159-000161.

**LICENSED NURSING HOME ADMINISTRATORS**

- **License Held in Illinois**
  LeadingAge Illinois is an approved sponsor of continuing education credit through the Illinois Department of Financial and Professional Regulation for licensed nursing home administrators. License #139-000011.

- **License Held Outside Illinois**
  LeadingAge Illinois is a Certified Sponsor of professional continuing education with the National Association of Boards of Examiners of Long Term Care Administrators (NAB) and certifies that this program meets NAB/NCERS guidelines.

The following tracks/sessions have been submitted to NAB for approval. Convention attendees seeking NAB continuing education clock hours for licenses outside of Illinois can only do so by attending sessions in the following tracks:

- Financial Management and Revenue Enhancement
- Leadership and Strategy
- Management and Operations
- Public Policy and Legal Issues

Sessions in any other track are not eligible for NAB continuing education clock hours.
If you are a licensed nursing home administrator maintaining a license in another state, you must provide us with the state and the license number. Please fill out and turn in the Personal CE Information Sheet that was provided with your badge or stop by the CE counter at registration to submit this information. Without this information, we cannot submit the CE credit earned at this convention to the appropriate state licensure board. State licensure boards, however, have final authority on the acceptance of individual courses.

PLEASE NOTE | Not all state boards recognize NAB/NCERS approved professional continuing education.

**LICENSED OCCUPATIONAL THERAPISTS AND OCCUPATIONAL THERAPY ASSISTANTS**

LeadingAge Illinois is an approved sponsor of continuing education credit through the Illinois Department of Financial and Professional Regulation for licensed occupational therapists and occupational therapy assistants. License #224-000020.

**LICENSED PHYSICAL THERAPISTS AND PHYSICAL THERAPY ASSISTANTS**

LeadingAge Illinois is an approved sponsor of continuing education credit through the Illinois Department of Financial and Professional Regulation for licensed physical therapists and physical therapy assistants. License #216-000036.

**NURSES**

According to rules established in Section 1300.130 of the Illinois Nurse Practice Act, all nurses are required to complete Continuing Education as follows:

- Registered Nurses (RN's) are subject to renewal next year on or before May 31st. Pursuant to the Nurse Practice Act, RN’s must complete 20 hours of Continuing Education in the 24 months preceding licensure renewal
- Beginning with the January 31, 2013 renewal, all Licensed Practical Nurses (LPN’s) shall complete 20 hours of approved Continuing Education in the 24 months preceding licensure renewal
- All Advanced Practice Nurses (APN’s) shall complete 50 hours of approved Continuing Education per two year license renewal cycle. Completion of the 50 hours shall satisfy the Continuing Education requirements for renewal of an RN license

Information on the Continuing Education requirement, as well as links to the Nurse Practice Act and Rules may be retrieved at the Illinois Center for Nursing website: www.nursingillinois.gov.

**License Held in Illinois**

LeadingAge Illinois is an approved sponsor of continuing education credit through the Illinois Department of Financial and Professional Regulation. All conference sessions are approved for nursing CE’s through the Illinois Department of Financial and Professional Regulation for nurses in Illinois. License #236-000019.

**License Held Outside Illinois or Certification in a Specialty**

The sessions listed below have been submitted to Rush University College of Nursing continuing nursing education for CE approval and is co-provided by Rush University College of Nursing and LeadingAge Illinois.

This CNE program is being presented without bias and without commercial support.

Rush University is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center’s Commission Accreditation.

Attendance at the entire session and completion of the evaluation is required to obtain a CE certificate.

CNE credits can be obtained by attending the following sessions:

<table>
<thead>
<tr>
<th>Session</th>
<th>Title</th>
<th>Date and Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>8C</td>
<td>The Ethics of Dealing with Dementia</td>
<td>Friday, May 1, 7:30 - 8:30 a.m.</td>
</tr>
<tr>
<td>13E</td>
<td>Sharpening Your Pain Assessment and Management Tools</td>
<td>Thursday, April 30, 7:30 - 8:30 a.m.</td>
</tr>
<tr>
<td>15F</td>
<td>POLST Illinois Update: Honoring Wishes for Care at the End of Life</td>
<td>Thursday, April 30, 8:45 - 10:15 a.m.</td>
</tr>
<tr>
<td>16F</td>
<td>When a Person with Dementia “Denies Pain”... How Should You Respond?</td>
<td>Thursday, April 30, 8:45 - 10:15 a.m.</td>
</tr>
<tr>
<td>27J</td>
<td>Medication Aides: Who Are They? What Do They Do? Are They Safe?</td>
<td>Wednesday, April 29, 8:45 - 10:15 a.m.</td>
</tr>
<tr>
<td>76G</td>
<td>How Your Leadership Team Can Optimize Care Transitions</td>
<td>Thursday, April 30, 2:15 - 3:45 p.m.</td>
</tr>
<tr>
<td>79H</td>
<td>Transformational Leadership for Optimizing Dementia Care</td>
<td>Thursday, April 30, 4:00 - 5:30 p.m.</td>
</tr>
<tr>
<td>106B</td>
<td>The Fight Against Falls: Managing the Medical and Legal Issues Related to Falls in Long-Term Care</td>
<td>Wednesday, April 29, 8:45 - 10:15 a.m.</td>
</tr>
</tbody>
</table>
REGISTERED DIETITIANS AND DIETETIC TECHNICIANS/REGISTERED
LeadingAge Illinois is awaiting approval. Please check the CE information you received with your badge to ensure we have your RD or DT/R category.

REGISTERED PUBLIC ACCOUNTANTS
LeadingAge Illinois is an approved sponsor of continuing education credit through the Illinois Department of Financial and Professional Regulation for registered public accountants. License #158-000942.

OTHER PROFESSIONAL GROUPS
All other professionals are encouraged to submit detailed information on the sessions attended (LeadingAge Illinois brochure and handout materials) along with a copy of your Certificate of Attendance to your own professional organization for consideration of continuing education credit. Due to the large number of credentialing bodies, licensing boards, and professional organizations, it is impossible for LeadingAge Illinois to obtain prior approval of Annual Meeting programs from each of them.

Credentialing bodies and licensing boards have the final authority on the acceptance of individual courses.

CONTINUING EDUCATION CREDIT POLICY
When offering CE credit, LeadingAge Illinois must abide by the rules and regulations of all applicable professional accrediting boards and agencies. As such:

- LeadingAge Illinois cannot provide CE credit to attendees who arrive late or leave prior to the conclusion of the session, including the Q&A and interactive components of a session
- LeadingAge Illinois cannot provide partial credit for concurrent sessions as attendees must be present for the entire duration of the session to receive full credit
- Name badges must be scanned at each session you attend in order to receive a certificate of attendance

Please note: To meet the needs of credentialing bodies, LeadingAge Illinois uses a bar coding system for tracking continuing education. Your badge will have a bar code that is unique to you. Please pay careful attention to the additional information required on the registration form. Be sure to have your badge scanned by the session monitor assigned to each session at the Annual Meeting.

Continuing Education Certificates will be available from the LeadingAge Illinois website by June 3, at www.LeadingAgeil.org.

MAKING AN IMPACT
Helping people be successful is what we’re all about. So we’re proud to support LeadingAge Illinois and its members in the important role they play in our communities.

Advisory  ►  Outsourcing  ►  Audit and Tax
CliftonLarsonAllen
CLAconnect.com/seniorliving
Helpful Suggestions

Wear your name badge throughout the Annual Meeting. This is your “ticket” to all meeting activities including: educational sessions, exhibit hall and networking functions. You must have your badge scanned out to obtain continuing education (CE) credit. If you lose your badge, please go to the LeadingAge Illinois Registration Center to obtain a replacement.

If you arrive more than 15 minutes late to a session your badge will be scanned to reflect ACTUAL TIME spent in the session. THIS IS MANDATORY TO OBTAIN YOUR CE. The scan records the date and time of your attendance. If you are in a two-part session in the same room, please be sure you are scanned in and out for both parts of the session.

All sessions are at least 60 minutes long. Partial attendance in sessions longer than 60 minutes will result in partial credit that reflects actual time spent in the session. Please note that room monitors cannot adjust the time on the pre-programmed scanners. If you have concerns or questions, please visit the Continuing Education Counter at the LeadingAge Illinois Registration Center. LeadingAge Illinois expects that all attendees will abide by the rules of this system and be respectful of the room monitors who have volunteered their time to make our convention successful.

Complete an evaluation form at the conclusion of each session you attend and return it to the room monitor.

Visit www.LeadingAgeil.org beginning Wednesday, June 3 to access and print your certificate. You will be asked for the first initial of your first name and full last name.

Frequently Asked Questions

Do I have to have my badge scanned?
In order to obtain a CE Certificate after the meeting, you must have your badge scanned.

Where should I go if I have continuing education questions?
Visit the Continuing Education Assistance Counter at the LeadingAge Illinois Registration Center or e-mail meetingservices@LeadingAgeil.org.

Our customized loss control programs can help limit claims and keep premiums down.

To learn how NHRMA Mutual can help you save on claims and premiums, give us a call or have your agent/broker call us today!

NHRMA.com
877-690-6860

Workers’ Compensation